

INFORMATION ABOUT THE SERVICE REGISTRY LOCK

The need to protect domain names from attacks has increased both nationally and internationally in recent years. Therefore, .SE (The Internet Infrastructure Foundation) offers Registry lock, a service that protects .se domains from accidental changes or deletion. This is done through the domain being locked for changes in the domain name registry. Locking/unlocking of the domain is performed centrally by .SE on the request of the domain holder's registrar.

Registry lock prevents the following registration services to be performed:

- Updates to the domain name (however, renewal may still be done)
- Deregistration of the domain name at the request of the holder (however, the domain name will expire, be deactivated and deregistered if not renewed in time)
- Transfer of the domain name to a new domain holder
- Change of registrar

Conditions

It is not compulsory for .SE's registrars to provide Registry lock. The holder who requests the service needs to first check that their registrar offers the service. If the registrar does not, the holder can choose to change to another registrar who offers the service. Information about which registrars offer Registry lock can be found in the registrar list here:

<https://www.iis.se/english/registrars/se/>

To access the Registry lock, holders should submit an order form to their registrar. By signing the order form, the holder gives the registrar permission to administer the service on behalf of the holder. The registrar will send the form to .SE.

For a domain to be able to lock, the holder needs to also ensure that the contact information is correct.

Life cycle and renewal of Registry lock

Registry lock is active from the moment .SE locks the domain name and 12 months ahead. The service is automatically renewed if not cancelled at least one month before the current contract period ends.

Managing Registry lock

When you have Registry lock and wish to perform a registration service, for example a redelegation,



contact your registrar and ask for the registration service. Unlocking of the domain is then performed by .SE on the request of the registrar. When the domain is unlocked, the registrar can perform the registration service. When the service is completed, the registrar requests re-locking of the domain. A confirmation of unlocking, as well as the time of re-locking, will be sent to you by the registrar.

Termination

To cancel Registry lock service, the holder must fill in a form and send it to their registrar. The form is available from your registrar. The cancellation period is one month.

The service is automatically terminated if the domain name registration has expired or the holder changes registrar or transfers the domain name.

The paid annual fee is not refunded if the service is cancelled before the end of the contract period.

Fees and billing

It is up to each registrar who provides the Registry lock service to determine the price. The prices will therefore vary.

About this information

If there are discrepancies between .SE's "Terms of Service" for Registry lock (available on the order form) and this information, .SE's "Terms of Service" prevail.